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OLSON
 COMPUTER
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NETWORKING THE
 COMMUNITY
 SINCE 1982

N E W S L E T T E R M A Y 2 0 0 5

RHE Nearly Ready

*Operations reset to May
 Expanded service for Exeter, Badger Hill Estates, and points north*



The ready date for our new tower on Rocky Hill Exeter ("RHE") has been reset to mid-May. The tower (at center in the photo) was erected on April 7th ... fencing went up a few days later, an equipment shed will follow shortly, permits and installation of power are currently being arranged, and radios and antennas have been ordered.

There have been a few delays in this project as always, but it won't be much longer now, everyone is eager to get going!

The new tower stands 64 feet at the western edge of the hill, and it will substantially improve our high-speed wireless Internet coverage of the Exeter area.

New service will also be provided to Badger Hill and north toward Woodlake and Ivanhoe, with additional limited coverage in the direction of Mehrten Valley, Lemon Cove, and Three Rivers. Please check our website or contact our office for more information.

"Getting Started" Website Package

[Special] *Everything you need to put your company's website online in one easy package!* As low as \$69.95/mo for one year, or only \$39.95/mo for three years. See porterville.com/services/development for details!

**WIRELESS
 SERVICE
 AREAS**

New customers in Yokohl Valley and Balch Park say service is GREAT!

- Porterville
- Springville
- Pleasant Valley
- River Island
- Globe Drive
- Strathmore
- Terra Bella
- Lindsay
- Exeter
- Visalia
- Yokohl Valley
- Camp Nelson
- In progress*
- Success Valley
- Richgrove

NEW! Our new Rocky Hill Exeter tower will be operational this month!

• **VIRUSES STOPPED BY OCS SYSTEM: 1,077,779** (last 30 days 5,070)
 • **SPAM BLOCKED BY OCS SYSTEM: 24,565,826** (last 30 days 610,824)

Springtime Classics

*Porterville Iris Festival
 Springville Rodeo*

OCS is a familiar face at the annual Iris Festival in Porterville and the Springville Rodeo, both local springtime classics.

We set up a "Wi-Fi Hotspot" at the Iris Festival on Main Street, to demonstrate high-speed wireless Internet service from our canopied booth. Hundreds stopped by to have a look and register for our drawings for free service certificates and beautiful iris print - always a big hit!

At the Springville Rodeo we continued our "live coverage" with photos and event results posted directly to rodeo49.com via a high-speed wireless connection to one of our nearby Springville towers.

Both events are often on the same weekend, which makes for a busy schedule! But they're fun, and they're wonderful springtime traditions.



Work from home!!!

OCS can connect your home to your office or tie multiple offices together at high speed and with full "VPN" security, anywhere in the Valley or beyond...



OCS dialup and wireless plans are described at www.porterville.com

Internet Plans and Pricing

Call about eCommerce!

Need qualified computer or network maintenance? Give us a call!

AMERICA SUPPORTS YOU

Our Military Men & Women

AMERICASUPPORTSYOU.MIL

THE NATIONWIDE OCS REFERRAL PROGRAM

If you refer a friend, family, or business associate to OCS, tell them to mention your name and you'll receive up to a month of free service! **Our subscribers have earned \$37,450 so far!** Click *Referrals* on our home page for details. Your friends may simply click *Subscribe* to sign up online, now from anywhere in the country!



OFFICE HOURS • MON-FRI 8AM-8PM • SAT 9AM-5PM • CLOSED SUN
 767 NORTH PORTER ROAD • PORTERVILLE CA 93257 • 559-781-4123

Meet the Team

Astried Olson, VP and Office Manager

Meet more of our team in coming monthly newsletters!



Astried Olson – better known as “Asih” – is employee Number Two at OCS. When the company first moved to our long-time offices on Porter Road in 1984, Asih let go of her much-loved work as a local teacher’s aide and pitched in to help manage the new office. After that she took on one new task after another, from bookkeeping and accounting and payroll to trade show hostess to customer service

and support. Still today, more than twenty years later, no one puts in more time at the office than Asih. Always ready with her big smile, she is mother to all and the glue that binds everything together.

Unlike the tall Nordic blond that her name implies, Asih is actually from a small village in Central Java, in Indonesia. These are the Spice Islands that Columbus was in search of, which later became the Dutch East Indies (the name “Astried” is Dutch). Even today it is rare to have a checking account or credit cards there, and shopkeepers still ring up sales with an abacus. There are few computers, and little understanding of English. It’s half a world away, but the culture gap is far greater.

It’s little wonder that, when we transitioned our company name to “OACYS” a few years ago, many thought it should be pronounced “Asih’s” ... she’s come a very long way from that small village, and OCS could not have happened without her.



NATIONWIDE OCS SERVICE for FRIENDS • FAMILY • BUSINESS

Personal Technology

*From the Wall Street Journal
By Walt Mossberg*



Walt Mossberg’s flagship column in The Wall Street Journal is *Personal Technology*, which appears every Thursday on the Marketplace Page. The column reviews and explains new products and technologies in plain English, with a strong pro-consumer point of view.

Now, this column and other weekly features are available online, with a 90-day archive that doesn’t require a subscription to the Online Journal – check it out at ptech.wsj.com.

Two recent articles may be of interest to those in the market for a new computer. Go to Personal Technology > Column Archive and see the April 14th column, “Shopping for a Laptop?” ... or from April 7th, the “Spring Buyer’s Guide for PCs.”

There’s a lot of good information there!



Fan Mail

• “Many friends pushed me to switch to OCS. Your service and customer support are 1000% better than my previous local dialup ISP ... you actually want to help your customers!” -JH, 7/04

• “Your service is great. I was with another local wireless ISP previously and had nothing but problems. OCS is very professional and you have great customer service.” -J/KH, 6/04

OACYS INTERNET SERVICE PLANS

Plan Name	Average Speeds			B-M-W ¹	One-Time Fees			Monthly Service
	Min	Typ	Max		Service Activation	Install/Configure	Equipment Deposit	
1 Bandwidth-Mailboxes-Webpace (see notes)								
DIALUP	26K	40K	53K	1-5-5	25.00	-	-	24.95
Accelerator	Typically 2-5X faster			-	-	-	-	+5.00
WIRELESS STANDARD 2.4 GHz								
24 Basic	125K	500K	750K	10-5-5	25.00	100.00	200.00	49.95 ^{2,3}
24 Premium	250K	1M	1.5M	15-5-5	25.00	100.00	200.00	79.95 ^{2,3}
24 Business	375K	1.5M	2M	20-10-10	25.00	100.00	200.00	129.95 ^{2,3}
2 Add \$10 per month amplifier fee for locations beyond 5 miles from nearest tower 3 Add \$10 per month for locations in designated remote service areas								
900 Basic	125K	375K	750K	5-5-5	25.00	100.00	200.00	59.95 ^{4,5}
Special "mission impossible" cases are those where obstacles such as trees or buildings between the wireless tower and the customer site normally make wireless service impossible. OACYS can now use new technology to provide service in some cases, sending signal around or through the obstacles. Individual circumstances will vary and this plan may not be available from all towers. Our free site survey will determine whether 900 service may be feasible when standard 24 service is not.								
4 Add \$10 per month amplifier fee for locations beyond 5 miles from nearest tower 5 Add \$10 per month for locations in designated remote service areas								
WIRELESS MISSION CRITICAL 5.8 GHz (where available)								
58 Premium	250K	1M	1.5M	15-5-5	25.00	100.00	200.00	99.95
58 Business	375K	1.5M	2M	20-10-10	25.00	100.00	200.00	129.95
58 Professional	500K	2M	3M	25-25-25	25.00	100.00	200.00	159.95
58 Corporate	750K	3M	4M	30-30-30	25.00	100.00	200.00	199.95
58 Enterprise	1M	4M	5M	40-40-40	25.00	100.00	200.00	249.95

Notes. All plans include automated central email virus scanning, email spam filtering, and website parental controls. Some plan types permit webpace for personal use only. Wireless installation and deposit package may be paid in installments upon request. All speeds are symmetrical (same for upload and download) within the OACYS network only. All plans terminate at OACYS Porterville headquarters and transport to the Internet via dual T3s over dedicated OC12 fiber optic circuit. All plans subject to change without notice. Pricing and terms are current at the date of this newsletter and supersede previous versions. Please check with our office for additional detail regarding any of our Internet service plans.

I Didn't Know That!

OCS provides “A-to-Z” computer technology services:

- Complete computer service and repair shop
- Broad variety of Internet access plans and packages
- Professional website design, development, and hosting
- Professional programming and custom application development
- eCommerce and business groupware solutions
- Computer and Internet technology consulting
- Secure branch office inter-networking
- Internet-based “VOIP” telephone services
- iSuite of online utility applications

To set Account Preferences or make Payments Online, click UserAdmin on our website